

Digital Support Technician

Level 3 Apprenticeship

2 x Pathways

Internal user focused = Digital Applications Technician

External customer focused = Digital Service Technician

Maximising the effective use of digital office technologies, productivity software and digital communications in organisations



Training Model

12
Months

This apprenticeship has 2 pathways and equips individuals with the knowledge and skills to support internal users / external customers, maximising the effective use of digital office technologies, productivity software and digital communications.

2
Hours

1x fixed live online weekly training session.

5
Hours

Weekly off-the-job training (OTJT). Completed outside normal duties, during working hours.

Capability Timeline

We offer four distinct pathways for our Level 3 Technician Apprenticeship programmes...

Flowchart tool on our DST course web page (desktop only)



Included Professional Courses (Free)



BCS Award:
AI & The Digital
Ecosystem



BCS Award:
Data Visualisation



CISCO:
IT Essentials

Each Course Includes

- Live online training
- Final exam
- Exam preparation
- Additional learning

LearnTech Pass Rate & Reviews

99.5%
Pass Rate

★★★★★ Excellent
Employer reviews

★★★★★ Excellent
Apprentice reviews

Official DfE pass rate for 2025 - 2026. 4* reviews every year since 2022.



learn-tech.com
0333 014 8260
martin@learn-tech.com

Scan for
start dates

